Journal of Advanced Multidisciplinary Studies (JAMS),

Publication of Authorship

Certificate of Authorship of a Published Article

This is to certify that

OLOGUNDUDU Gabriel Sesan. PhD

Department of Marketing Rufus Giwa Polytechnic Owo, Ondo State

is recorded as an author of the article published in Journal of Advanced Multidisciplinary Studies (JAMS), titled

“Service Quality and Customer Satisfaction: A Study of Retail Bank Customers in Owo Local Government Area, Ondo State Nigeria”

Publication date	12 September 2026
Volume / Issue / Year	Volume 1, Issue 2, Year 2026
Review completed	8 September 2026
DOI	https://doi.org/10.68050/JAMS.2026.425
Article URL	https://jamsjournal.org/JAMS/article/view/service-quality-and-customer-satisfaction-a-study-of-retail-bank

Incorrect details or a download problem? WhatsApp Support: https://wa.me/919956307061